



Comfort Inn Arundel Guest Information

Essential Details for Your Stay

Dear Guest,

Welcome to the Comfort Inn Arundel. We hope your journey was pleasant and that you feel at home throughout your stay. Our team is dedicated in providing you with the highest standard of service and ensuring your satisfaction.

We wish you a restful and enjoyable experience at our hotel. If you require assistance, simply dial the reception speed dial or '1100' on your room phone and our staff will be happy to help.

Quick Links & Amenities

Forgot Something Programme

If you've forgotten an essential item, reception may have what you need. The following kits are available:

- Vanity Kit
- Shower Cap
- Shoe Mitt
- Sewing Kit
- Dental Kit (Toothbrush and Toothpaste)
- Shaving Kit (Razor and Shaving Cream)
- Female Hygiene Kit

Breakfast

Enjoy a Full English and Continental Buffet Breakfast every day.

Bar

Our bar is open Monday to Saturday from 11am to 11pm, and Sundays from 12pm to 10:30pm.

Wi-Fi

Connect to our guest Wi-Fi network: Comfort Guest Wi-Fi. Password: comfort1

Departure

Please drop your room keys in the reception drop box upon checkout. If you require a VAT receipt, provide reception with your email address to receive it electronically.

Comfort Crew Member

A Comfort Crew Member is always available at reception to assist you during your stay.

Local Flavours

We Love Local

Start your day with breakfast and try our locally sourced Sussex Tea, crafted by Mr. Richard Smith. This award-winning blend offers a rich, bright liquor and full-bodied flavour. We also serve free-range eggs from The Little Woodlands farm in Sussex.

Room to be Green Programme

At Comfort Inn Arundel, we are currently rolling out the Room to be Green programme – an initiative designed to reduce our environmental impact and promote sustainable practices. By conserving energy, reducing waste and encouraging towel and linen reuse, we're working together for a cleaner, greener future,

Your small actions make a big difference – thank you for supporting our commitment to the environment.

Places of Interest

During your stay, why not explore the many attractions in and around Arundel? From the historic Arundel Castle and beautiful cathedral to scenic riverside walks and independent shops, there is plenty to enjoy nearby.

For more information:

- Speak with one of our friendly receptionists who will be happy to assist
- Visit our information blackboard located next to Reception
- Explore visitarundel.co.uk for up-to-date details on local events and attractions
- Visit our website comfortinnarundel.com

Helpful Information A-Z

A

- Accessible Rooms: Enquire at reception for details.
- Airlines: Contact numbers for major airlines are available at reception.
- Airport: Reception can assist with directions and transport.
- Adapter: Travel adapters are sold at reception for £5.00.

B

- Bar: Open hours as listed above.
- Beverages: Cold drinks available at the bar.
- Breakfast: Served in the breakfast lounge near reception.
Monday-Friday: 7:00am-9:00am
Saturday, Sunday & Bank Holidays: 8:00am-10:00am
Times may differ during Goodwood Festivals.

C

- Car Rental: Reception can assist with car hire.
- Car Repair: Contact reception for help.
- CCTV: Hotel and car park under surveillance.
- Cheques: Not accepted.
- Check-in: Rooms available from 2pm.
- Check-out: Until 11am.
- Children: Children under 12 stay free when sharing a room with parents or guardians.
- Choice Hotels & Choice Privileges: Learn more at choicehotels.com.
- Coffee and Tea: Facilities available in your room.
- Concerts / Cinema / Culture: Enquire at reception for events and reservations.
- Conference Rooms: Available for meetings and celebrations; contact reception.
- Credit Cards: All major cards accepted (America Express, Visa, Master Card, Access, Switch & Delta) We also accept advanced deposit.
- Cots: Baby cots are available free of charge, subject to availability.

D

- Do-Not-Disturb: Use the sign to avoid interruptions from housekeeping.
- Door Lock: Press the lock button above the handle to secure your door.

E

- Emergency: For emergencies, contact reception or dial 999. Other important contacts:
 - Doctor: 01903 882191
 - Chemist: 01903 882261
 - Dentist: 01903 882273

- Optician: 01903 788667
- Osteopath: 01903 883757

Extras: Extra pillows, blankets, duvets, and towels available upon request.

F

- Fire Alarm: Please review instructions and escape routes in your room.
- Flowers: Reception can arrange bouquets or floral arrangements.
- Forgotten Something? See the list above under 'Quick Links & Amenities' for available kits at reception.

H

- Hairdresser: Reception can provide details of the nearest salons.
- Hospitals: The nearest A&E Department is at St. Richard Hospital, Chichester.
- Hotel Reservations: Call 0800 44 44 44 or visit choicehotels.com.
- Hand Sanitiser: Available in the lobby and small bottles for sale at £3.00.
- Heater: Press the Power Button to turn the heater on.
The display will show the current temperature setting.
Use the Up or Down buttons to adjust the temperature.
Once set, the heater will maintain your chosen temperature.

I

- Internet: Free Wi-Fi throughout hotel and public areas.
Rooms Network: Comfort Guest Wi-Fi (Password: comfort1)
- Lobby/Meeting Room Network: Comfort Lobby/Meeting Room (Password: comfort1)

Ironing Service: Contact reception for iron and ironing board.

L

- Leisure Activities: Ask reception for information and brochures or take a look at our black board located next to reception that has lots of information about our area.
- Lost Property: Items stored and registered for 1 month; contact reception for assistance.
- Luggage and Storage: Luggage storage available on check-out day for guests only.

M

- Main Entrance: Locked from 12am; use your key or call Night Porter via intercom.
- Messages: Collected at reception for you.

N

- Newspapers: Order at reception for £2 per day.

O

- Opening Hours: Hotel open 24/7.

P

- Parking: Free spaces for guests around hotel.
- Petrol Station: Located next to the hotel.
- Pets: Not permitted.
- Photocopies: Available at reception for 20p per page.
- Public Transport: Timetables and information at reception.

R

- Railway Connection: Timetables and printouts available at reception.
- Reception: Open 24/7; dial reception speed dial or '1100'. Night porter on duty from 11 p.m. to 7 a.m.
- Restaurant: Full English & Continental breakfast served every morning; payment available at reception if not included in booking.
- Rollaway Beds: Contact reception if needed.

S

- Safe: Available at reception; rooms are not equipped with safes.
- Shopping Possibilities: Ask reception for city centre shopping information and public transport details.
- Sights: Local area details at reception or on the blackboard next to reception.
- Smoking: Non-smoking hotel. £200 penalty applies for smoking indoors. Smoking area available outside main entrance.

T

- Taxi: Reception can order a taxi or call them directly on 01903 884444.
- Telephone: For reception or wake-up calls, use the speed dial or '1100'. To call another room, dial '1' followed by the room number.
- Transport Connection: Nearest bus stop: Lyminster Road, Crossbush; train station: Arundel; airport: Gatwick.
- TV: Use the remote to power on and change channels; To switch on the TV press the power button on the remote control. To change the channel, press the "P" button up or down to view the channels. The other option is to press the "CH LIST" or "GUIDE" button which will bring up the list of channels. Use the up and down buttons to choose the channel you wish to watch and press select or ok button which is in the middle of the arrow buttons.

U

- Umbrella: Available at reception for £10.

V

- Valuables: Management cannot be held responsible for lost or damaged valuables unless handed in at reception for safekeeping and a receipt is provided. No liability for items sent before arrival, kept after departure, left in public rooms, or cars and their contents.

W

- Wake-Up Calls: Request at reception.