

# EMC Used Car Service Plan

## Inflation Proof Peace of Mind Motoring



Make EMC your one stop shop for all your motoring requirements.

- Vauxhall, Suzuki and Fiat authorised main dealers
- New and quality used car, van and 4x4 sales
- Always a huge selection of quality used vehicles for sale
- All makes and models
- Vauxhall, Suzuki, Fiat and Abarth authorised service and repair centre
- Genuine parts and accessory sales
- MOT tests, servicing and repairs for all makes and models
- EMC Recovery Club – free membership - please ask for details (terms & conditions apply)

Our offers are subject to change and terms and conditions apply.  
Monthly Subscription and one-off cost service plans are non-refundable.  
Your plan could be cancelled if any payments are missed.



V: 2024-03



Head Office: Eastbourne Motoring Centre Ltd  
Cavendish Bridge, Eastbourne, East Sussex BN21 3SE  
☎ 01323 720681 ✉ enquiries@emcgroup.co.uk 🌐 emcgroup.co.uk

Customer Name	
Registration Number/Stock Number	
Sales Executive	
Vehicle Model	

Service Plan Term			
24SP	2 Year Service Plan £25 over 24 Months	36SP	3 Year Service Plan £25 over 36 Months

Payment Method	
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**Acceptance of Terms & Conditions**  
I have carefully read the EMC Service Plan schedules, I am aware of the items covered and not covered. Terms and Conditions apply. Full Details on request. All payments are non-refundable.  
\*FREE MOT offer T&C apply.\*\*Service exclusions/chargeable extras apply.

Signature \_\_\_\_\_ Date \_\_\_\_\_

EMC Service Plan Schedules

2 Year Service Plan

- Interim Service (@ 12 months)
- Full Service (@ 24 months)
- Unlimited lights & levels checks
- Free EMC Recovery Club
- Free MOT Offer\*


3 Year Service Plan

- Interim Service (@ 12 months)
- Full Service (@ 24 months)
- Interim Service (@ 36 months)
- Unlimited lights & levels checks
- Free EMC Recovery Club
- Free MOT Offer\*



I/We would like to open an EMC Used Car Service Plan

Registration / Stock Number



NOT FOR BANK USE

APPLICATION FORM	
Name	
Address	Reg No
	Home Tel
	Mobile Tel
Postcode	Email

CODE  I wish to pay in £  in Advance or

I wish to pay in £ 25  per month for  24 / 36 months

Approximately which day of the month shall we debit  1 / 15 / 28 please circle a day

**INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY DIRECT DEBITS**

Please return the completed form to Eastbourne Motoring Centre Ltd, Cavendish Bridge, Eastbourne, East Sussex BN21 3SE or by email to service.account@emcgroup.co.uk

Originators Identification Number

9	4	1	8	0	8
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1. Name & full postal address of your Bank or Building Society branch

To: The Manager	
	Bank or Building Society
Address	
	Postcode

2. Name(s) of Account Holder(s)

3. Eastbourne Motoring Centre reference number (for our use only)

4. Branch sort code (from top right hand corner of your cheque)

Sort Code:    /    /    Account number:

6. Instruction to your Bank or Building Society

Please pay Eastbourne Motoring Centre Direct Debits from the account detailed on this instruction subject to the safeguards assured by The Direct Debit Guarantee.

Signature(s)	Date
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Banks and Building Societies may not accept Direct Debit Instructions for some types of accounts

**The Direct Debit Guarantee**

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit Eastbourne Motoring Centre Ltd. will notify you 14 working days in advance of your account being debited or as otherwise agreed.

If you request Eastbourne Motoring Centre Ltd. to collect a payment, confirmation of the amount and date will be given to you at the time of the request. If an error is made in the payment of your Direct Debit by Eastbourne Motoring Centre Ltd. or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when Eastbourne Motoring Centre Ltd. asks you to.

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

### Interim Service

- Drain engine oil and refill (special or synthetic oils subject to additional charge).
- Replace oil filter.
- Check for general oil leaks (report any serious leaks).
- Check for timing belt replacement interval & report if due according to mileage/age.
- Check and record antifreeze strength / min temp and top up coolant as required.
- Check clutch operation for drag/ slip/ judder/noise and adjust (if applicable).
- Check & Top up clutch fluid (if applicable).
- Check drive shaft gaitors for security and report leaks.
- Check operation of exterior lights.
- Check horn.
- Check / top-up power steering reservoir (if applicable).
- Check steering / suspension components for wear and corrosion.
- Check steering rack gaitors condition.
- Check wheel bearings for excessive play or noise.
- Check shock absorber condition and report on any serious leaks.
- Inspect exhaust system inc catalyst if fitted for leaks, security and noise.
- Check brake pads for wear or damage.
- Check brake callipers for leaks and security.
- Visually check brake hydraulic system, pipes and hoses for any leaks, chafing and corrosion.
- Check security of handbrake linkages and travel, lubricate and adjust if required.
- Check Brake Fluid Level & Top Up if required.
- Check ABS warning light for correct operation (if applicable).
- Check tyre size and tyre fitted according to side wall instructions.
- Check tyre condition, tread depth, (including spare).
- Check and adjust tyre pressures (including spare).
- Set wheel nut torque to manufacturer's settings.
- Check windscreen wiper condition/operation.
- Check rear wiper condition/operation (if fitted).
- Check windscreen washer operations and top up if required.
- Lubricate accessible door hinges (with white grease).
- Reset vehicle service light where applicable/ subject to data & tooling availability.
- Road test.
- Stamp service book (indicating a menu Service has been carried out).
- Lubricate bonnet catch.

### Full Service (Additional checks over and above the Interim Service)

- Check radiator condition, security and report any leaks.
- Check condition of radiator cap.
- Check coolant hoses for leaks and condition, check securing clips for tightness and report.
- Visually inspect expansion bottle/tank for leaks and cap security.
- Check electric cooling fan for operation where applicable.
- Check condition and tension of fan / alternator belt, adjust or report on condition.
- Check condition and tension of auxiliary drive belts (excluding timing/cam belt).
- Replace Air Filter.
- Report if Spark Plugs are due to be changed according to mileage, (additional charge for the supply of plugs & fitment).
- Check fuel cap condition.
- Check visual condition of fuel lines.
- Check propshaft / drive shaft/joints and grease nipples where fitted.
- Check and top up axle and/or transaxle oil (if applicable).
- Top up gear box fluid where applicable and not sealed.
- Check Diesel heater plug indicator operation where fitted.
- Check Battery security /lubricate terminals.
- Top up Battery/non-sealed units only.
- Visual inspection of HT leads.
- Check external condition of distributor cap.

### Full Service (Additional checks over and above the Interim Service) Continued...

- Grease steering / suspension (where applicable).
- Visual check for exhaust smoke (Diesel).
- Check foot brake shoes for wear or damage.
- Inspect operation of wheel cylinders and report any leaks.
- Check Brake discs / drums for wear, cracks, corrosion and scoring/pitting.
- Check Brake Servo Operation.
- Test and report brake fluid boiling point (if applicable).
- Remove Road wheels.
- Check windscreen for chips & cracks.
- Check mirror condition. Interior / Exterior.
- Check number plate condition.
- Check Seatbelts front and rear inc lap belt.
- Replace Brake Fluid and bleed system.

### Chargeable Extras - Additional items not covered on the Service Plans\*\*

- Replace Spark plugs for petrol engined vehicles only (extra charge for platinum or long life plugs).
- Replace Diesel fuel filter (if fitted and external from fuel tank).
- Replace Petrol fuel filter (if fitted and external from fuel tank).
- Test effectiveness of starter motor.
- Test alternator charging rate - check security.
- Remove and check Pollen Filter Condition, report if replacement required (supply/fitment at additional cost).
- Air Conditioning Servicing.

### EMC Service Plan includes FREE EMC Recovery Club

Worry Free Motoring with EMC Recovery  
BN20-BN27 Areas Only.  
Terms & Conditions Apply.  
Please ask for full details.

