

Vehicle Finance Status Disclosure for Vortex Cars Limited.

Who are we?

Vortex Cars Limited, a dealership acting as a credit broker in arranging finance for vehicle transactions.

Our registered address is 175 Higher Hillgate, Stockport, SK1 3JG. Registered in England. Registration number 10704457.

Trading Address: As above.

Are we authorised to arrange finance for you?

Yes, we are authorised and regulated for credit-broking activities by the Financial Conduct Authority ("FCA"). We are not a lender. Our FCA Firm Reference Number is 787180. For more information, please visit the FCA website at <https://register.fca.org.uk/>. Please note that business customers may not be protected under the Consumer Credit Act 1974 or FCA rules.

What can we do to help finance your vehicle?

We can introduce you (whether direct or through a specialist credit broker) to several finance companies ("funders") who may be able to finance your transaction.

We work with the following funders- Close Motor Finance, DSG Finance, V12 Retail Finance, Blue Motor Finance, Moneyway, Oodle, First Response Finance and Midland Credit. There are other funders to which we cannot introduce to you, which may also be able to offer you finance.

We will provide you with information and explanations about the finance products that may be available to you; and where we recommend a product to you, we will ensure that this is based on the information you give us about your needs and circumstances, so that is suitable for you. Finance is arranged subject to status, and terms and conditions. We cannot guarantee that we will be able to secure finance for you.

Can we give independent finance advice?

We are not independent financial advisers, and so are unable to provide you with independent financial advice. We are, however, independent of the funders and brokers that we work with.

Do you have to pay us for our service, or do we receive any commission?

You do not have to pay us for our service, but a funder or broker we work with may pay us for introducing you to them. Different funders / brokers may pay us different amounts, but it will be typically based on a fixed percentage of the amount borrowed. This percentage may vary according to differing factors; for example, the amount of credit; the age or type of vehicle; the type of finance product; or the funder's assessment of the risk of lending. For your re-assurance, we are not able to change the interest you pay in order to receive more commission from a particular broker or funder. Although, rates and commissions may vary between our finance partners, our aim is always to secure finance from them which is appropriate to your circumstances.

If we are successful in obtaining an offer of finance for you, and you would like to know the amount (or likely amount) we would receive if you decided to go ahead with the agreement and how that amount has been calculated, please contact us using the details above.

How will we use your information?

We will use your information to obtain quotes from lenders and brokers to process finance applications through them, and we and / or they may also conduct a search of your record held with one or more credit reference agencies. Credit checks may as a result appear on your credit file lodged by organisations with whom you have not dealt directly. The personal information collected will also be shared with fraud prevention agencies, who will use it to prevent fraud and money laundering and to verify your identity. If fraud is detected, you could be refused certain services, finance or employment.

Further details of how your information will be used by us, funders and these fraud prevention agencies, and your data rights can be found here (<https://vortexcars.co.uk/privacy-policy>)

A full data protection notice / privacy policy will be provided to you before we submit any application for finance on your behalf.

We are registered as a data controller with the Information Commissioner's Office under registration number ZA305220.

What can you do if you wish to complain about or services or contact us?

If you wish to make a complaint, please contact us:
by writing to us at Complaints, Vortex Cars Ltd, 175 Higher Hillgate, Stockport, SK1 3JG. by emailing: sales@vortexcars.co.uk
by telephoning 0161 327 0003 or 07538 989 531

If, after making a complaint to us, you are still unhappy and feel the matter has not been solved to your satisfaction, please contact the Financial Ombudsmen Service ("FOS") www.financial-ombudsman.org.uk. Please note that FOS may not be able to deal with complaints from business customers.

Further details about our complaints procedure and FOS are available on request and can be found on our website at <https://vortexcars.co.uk>

If you require further information, please contact us by telephoning the above number(s) or emailing us at sales@vortexcars.co.uk addressing your correspondence to the Complaints Manager.

Customer Declaration

I confirm I have read and understood the above information.

Customer Name	
Customer Signature	
Date	

