

# Search for vehicles subject to recalls, improvement measures, and service campaigns [Motorcycles and automobiles]

The purpose of this search system is to provide information on the implementation status of "recalls, improvement measures, and service campaigns" reported to the Ministry of Land, Infrastructure, Transport and Tourism for each vehicle, and to enable the completion of countermeasures as quickly as possible.

You can check whether your vehicle is subject to a recall, improvement measure, or service campaign by using the chassis number.

(Past implementation history is also displayed at the same time)

Enter the information written in the "Chassis Number" field on your "Vehicle Inspection Certificate" in half-width alphanumeric characters and press the "Search" button.

[How to check the chassis number](#) Please refer to.

Please enter your chassis number

MR41S-234518

SEARCH

Example: HA23S-600001 (**half-width alphanumeric characters**)

**The vehicle with the chassis number you entered is subject to a recall, improvement measures, and service campaign.**

**[ Entered chassis number MR41S-234518 ]**

	Notification date (notification date)	Contents	Classification	Implementation status
No data available	2019/04/18	<a href="#">Vehicle inspection related to defective final inspection</a>	recall	Completed
2	2020/11/19	<a href="#">Hustler Lapin Igniter</a>	recall	Completed
3	2020/11/19	<a href="#">Hustler Backdoor Balancer</a>	Improvement measures	Completed

**We sincerely apologize to our valued customers for any inconvenience caused.**

If you have any items that **have not been inspected**, we ask that you contact your nearest Suzuki dealer or retailer **as soon as possible to have your vehicle inspected and repaired.**

Please note that we will need to arrange for parts, so please contact your Suzuki dealer or distributor in advance to inform them of your availability.

◇After countermeasures are implemented, it may take more than two weeks for the implementation information to be reflected in this search system.

\*If you do not know your nearest Suzuki dealer or distributor, please use this site.

- [Search for Suzuki dealers](#)
- Motorcycle [SUZUKI dealer search](#)

## ■Sample of vehicle inspection certificate (vehicle inspection certificate) chassis number location

\*Please note that there are old and new formats for light vehicles.

**Light vehicles** (old format\* - October 13, 2004)

**Light vehicles** (new format \*From October 14, 2004)

Click on the image to enlarge.

Click on the image to enlarge.

**Standard passenger car**

**Small two-wheeler**

Click on the image to enlarge.

Click on the image to enlarge.

**Light motorcycle**

Click on the image to enlarge.

注1. The vehicle inspection certificate is for illustration purposes only.

注2. The format of the Light Motorcycle Registration Certificate may vary slightly depending on the prefecture.

---

For inquiries, please contact: Suzuki Motor Corporation Customer Service Center

- Toll-free number: [0120-402-253](tel:0120-402-253) (9:00-12:00 / 13:00-17:00)
- By letter: Suzuki Motor Corporation Customer Service Center, 300 Takatsuka-cho, Hamamatsu City, Shizuoka Prefecture, 432-8611
- Handling of personal information at the Customer Service Center  
Please read [here](#) regarding how the Customer Service Center handles personal information .

[Top of page](#)

[FOR USE OF SUZUKI WEB SITE >>>](#)

- The content on this website may be changed without notice.
- This website is copyrighted by Suzuki Motor Corporation.
- It is prohibited by law to copy or modify any part or all of the content of this website without permission.
- We recommend viewing this site using Netscape Navigator 6.0 or Internet Explorer 5.0 or later.

If you use a browser other than the one recommended, some functions may not work properly.

©SUZUKI MOTOR CORPORATION All rights reserved.