

An aerial photograph of a city street intersection. The central focus is a large building with a bright red roof. The surrounding streets are filled with numerous small red cars, suggesting a busy urban environment. The buildings have a modern, grid-like architectural style with white facades and dark window patterns. The overall scene is captured from a high-angle perspective, looking down on the city.

# FORDLiive

CONNECTED UPTIME SYSTEM

**IF VEHICLES STOP, BUSINESS STOPS.  
THAT'S WHY WE BELIEVE IN KEEPING  
YOUR FLEET HEALTHY.**

Introducing FORDLiive. Smart maintenance, fast turnaround and dedicated data-driven technical support. FORDLiive is a suite of connected uptime services designed to maximise your fleet's productivity by making sure vehicles spend less time in the workshop and more time on the road.

Enabled by connected vehicle data, FORDLiive services are delivered by Ford Service Dealers and supported by our FORDLiive Centres.

## THE FUNDAMENTALS OF FORDLiive



### SMART MAINTENANCE

With access to vehicle health data, fleet operators can benefit from Smart Maintenance. You'll be alerted to issues before they become problems and can flag them with your Dealer. They can then access the data, plan repairs and order parts, before your vehicle even arrives in the workshop.

Vehicle health data is available for Ford commercial vehicles with an activated embedded FordPass Connect, and accessible through Ford Telematics\* or the FordPass Pro\*\* app.



### FORD SERVICE PRO

Smart Maintenance designed to optimise the efficiency and resilience of your fleet. With Ford Service Pro, Ford Service Dealers combine vehicle health data, Ford expertise and the latest smart diagnostics to plan and optimise your vehicle's visit to the workshop.

Offering online booking, extended opening hours, rapid response and Ford Express Service, Ford Service Pro is designed with uptime in mind. Our dealers will work with you to find a solution that keeps your business moving.



### FORDLiive CENTRES

Key to keeping your commercial vehicle healthy, FORDLiive Centres harness the power of the wider Ford network and partnerships with Roadside Assistance Suppliers to support both our Customers and Dealers.

FORDLiive Centres connect our FORDLiive agents with our Transit Service Dealers in real-time with expertise, resources and vehicle health data to identify where assistance can be provided to resolve technical issues or expedite parts.



### FORD FLEET MANAGEMENT

If you're looking for even higher levels of uptime optimisation, Ford Fleet Management offers tailored solutions to meet your business's unique needs.\*\*

Our experts will work in partnership with you to develop a bespoke service level agreement. From arranging finance to optimising daily fleet operations, Ford Fleet Management can help you maximise uptime, reduce costs, and increase productivity.

To find out more about Ford Fleet Management, visit [www.ford.co.uk/commercial-vehicles/fleet/ford-fleet-management](http://www.ford.co.uk/commercial-vehicles/fleet/ford-fleet-management) or call to speak to one of our advisors on **0370 325 0023** or email [information@fordfleetmanagement.co.uk](mailto:information@fordfleetmanagement.co.uk)

FOR MORE INFORMATION ABOUT FORDLiive VISIT: [WWW.FORD.CO.UK/COMMERCIAL-VEHICLES/SERVICING/FORD-Liive](http://WWW.FORD.CO.UK/COMMERCIAL-VEHICLES/SERVICING/FORD-Liive)

\*Ford Telematics is available for Ford vehicles with a FordPass Connect Modem or a 3rd Party Plug-In Modem. Eligible Fleet/business customers only. Subscription charges and FCS T&Cs apply.

\*\*FordPass Connect is an optional extra on certain models. The on-board modem will be connected at the time of vehicle delivery. You may choose to opt in/out of certain data sharing.

Data coverage and service is not available everywhere and terms of your data plan, including applicable message and data rates, may apply. FordPass Terms & Conditions and Privacy Policy apply.

\*\*\*Business customers only. Funding/finance solutions provided by Ford Fleet Management UK Ltd, Oakwood Drive, Emersons Green, Bristol, BS16 7LB. Ford Fleet Management UK Ltd is registered in England no.12782519. Finance subject to status. Guarantees and indemnities may be required.