

When you buy a product from or receive a service from the following:

Dealer:

A M Phillip Ltd, Registered office: Muiryfaulds, Forfar, Angus, Scotland DD8 1 XP. Company Registration No: SC081280

Or subsidiary companies:

A M Phillip Trucktech, Company Registration No: SC287764

hereinafter referred to as the "Company"

Manufacturers:

IVECO Limited, Cranes Farm Road, Basildon, Essex, SS14 3AD. Company Registration No: 01975271

Ford Motor Company Eagle Way, Brentwood, Essex, CM13 3BW. Company Registration No: 00235446

Fiat Chrysler Automobiles UK Ltd, 240 Bath Road, Slough, Berks SL1 4DX. Company Registration No: 0201514

hereinafter referred to as the "Manufacturers"

The Company would like to inform you about how your personal data is collected, processed and protected:

Purpose and procedure for the processing of data

The personal data you have provided ("Data") will be processed for the following purposes:

- a. perform sales contract and/or service agreement in order to fulfil the Company's contractual obligations;
- b. managing the business relationship with you or your organisation, including performing warranty services, processing payments, accounting, auditing, billing and collection and related support services;
- c. allowing the Company to perform surveys on customer's satisfaction ("Customer Satisfaction") related to the quality of goods and services according to the Company's legitimate interest;
- d. subject to your express consent, sending commercial communications as well as sending advertising on Company products and services, or performing market research ("Marketing").

Data is collected and processed on the basis of the contract and of the Company's explicit and legitimate interest for the processing under points (a), (b) and (c), subject to your express consent for the marketing purposes detailed under (d).

Please be aware that, if you have given your consent, you may withdraw it at any time.

The Company would inform you that Data may be processed in hardcopy, by automated or electronic means including via mail or e-mail, phone (e.g., automated phone calls, SMS, MMS), fax and any other mean (e.g., web sites, mobile apps).

Consequences of failure to provide Data

Submitting Data is never mandatory. However, not providing Data that is necessary to perform a sale or provide a service or product and that is marked as mandatory may prevent us from providing the required service or the product or may result in a suboptimal provision of the required service or product. On the other hand, not providing Data whose provision is marked as optional will allow you to access the service or to receive the product anyway.

Data transferred to the manufacturer

In the course of our activities Data may be shared and communicated to the Manufacturers IVECO Limited, Ford Motor Company, Fiat Chrysler Automobiles UK Ltd and the subsidiaries and affiliates of these, authorised workshops, service providers, based into and outside of the United Kingdom (UK), which are under specific contractual obligation and may use it solely for the fulfilment of the purposes listed below:

- a. fulfill the obligations regarding warranty and product safety; carry out assistance services also through the authorized workshops network; answer and satisfy every customer request; send any communications of a technical

and / or organizational nature; conduct surveys aimed at improving the quality of the services provided, by virtue of the legitimate interest of the Manufacturers;

- b. subject to your express consent, communicating Data to the Manufacturers Limited and their related subsidiaries and affiliates of the Manufacturers with the purpose of sending commercial communications as well as advertising on their products and services, or perform market research ("Marketing third Party").

Other Data Recipients

The Data may be communicated to third parties to fulfill the purposes listed above, to comply with legal obligations, to execute Public Authorities orders or to exercise a Company right before judicial authorities

Data transfer outside UK

Within its contractual relations, the Company may transfer the Data in countries outside of the United Kingdom (UK), including storing them in databases managed by entities acting on behalf of the Company. Databases management and Data processing are bound to the purposes of the processing and are carried out according to applicable data protection law. In case the Data are transferred outside of UK the Company will use any appropriate contractual measures to guarantee adequate protection of the Data, including – amongst others – agreements based on appropriate Data Protection Clauses applicable to the transfer of personal data outside the UK.

Data Controller and Data Protection Officer

The Data Controller is A M Phillip Ltd, with registered office in Muiryfaulds, Forfar, Angus DD8 1XP.

You can contact the Data Protection Officer at the email address rob.mcwilliam@amphillip.co.uk

Data retention

The Company maintains Data in its systems and archives for as long as necessary to pursue the purposes described in this Privacy Notice taking into account, when applicable, legal and contractual requirements.

The Company may continue to store Data for a longer period, as may be necessary to protect its interests related to potential liability connected to the provision of the services or products.

Data processed for Marketing and Profiling purposes will be retained until you withdraw your consent and, in any event, in accordance with the above-mentioned principle and the guidelines provided by the relevant Privacy Authorities in this respect.

Your rights

You can exercise the following rights:

- right to access means the right to obtain from the Company whether your Data are being processed and, where applicable, have access to them;
- right to rectification and right to erasure means the right to obtain the rectification of inaccurate and/or incomplete Data, as well as the erasure of Data when the request is legitimate;
- right to restriction of processing means the right to request suspension of the processing when the request is legitimate;
- right to data portability means the right to obtain Data in a structured format, ordinary used and readable, as well as the right to transfer Data to other controllers;
- right to object means the right to object to the processing of Data when the request is legitimate, including when the Data are processed for marketing or profiling, if applicable;
- right to lodge a complaint with a supervisory authority in case of unlawful processing of Data.

You can exercise the above mentioned rights by writing to A M Phillip Ltd, Muiryfaulds, Forfar, Angus DD8 1XP or to the email address: rob.mcwilliam@amphillip.co.uk.

FAIR COLLECTION NOTICE

**A M PHILLIP LTD
A M PHILLIP TRUCKTECH LTD**

CONSENT

I have read the Privacy Notice and give my consent for the purposes and processes as detailed below:

MARKETING ACTIVITIES - processing of my Data by A M Phillip Ltd and the Company, in hardcopy, by automated or electronic means including via mail or e-mail, phone (e.g., phone calls, SMS, MMS, fax) and any other mean (e.g., web sites, mobile apps), with the purpose of sending commercial communication as well as advertising on products and services, as detailed in section 1 (d) of the Privacy Notice:

I agree I do not agree

MARKETING THIRD PARTIES - communication of my Data to IVECO Group, Ford Motor Company and Fiat Chrysler Automobiles UK Ltd. the Manufacturers and the subsidiaries and affiliates of the Manufacturers and processing by them with the purpose of sending commercial communication as well as advertising on their products and services or perform market research, as detailed in section 3 (b) of the Privacy Notice:

I agree I do not agree

NAME: _____

SURNAME: _____

DATE: _____

SIGNATURE: _____