

# Why Buy A Warranty?

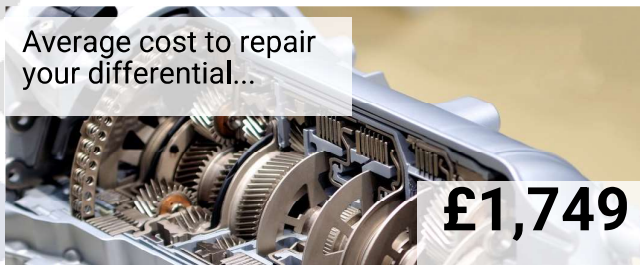
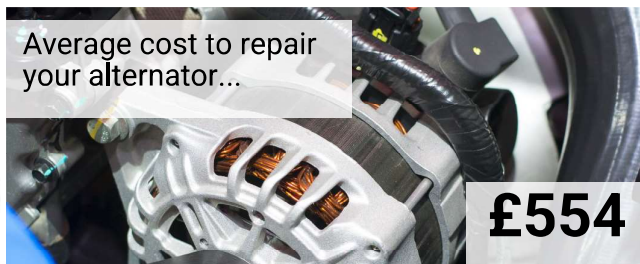


**Humphries & Parks would like you to have peace of mind throughout the ownership of your new vehicle.**



We make every effort to ensure your new car drives out of the showroom in exceptional condition. Your new car however, is a highly technical machine with complex components and computers onboard.

**These parts can unexpectedly fail and the cost of repairs, seen below, can be a real concern.**



✓ **Essential 6 months Gold cover included free of charge.**

✓ Essential cover for vital components including engine parts, the braking system and gearbox.

✓ UK Rescue and recovery available. Please ask for details and prices!

## What is covered?

Our warranty is here for your peace of mind and covers a comprehensive range of mechanical and electrical items in your new vehicle.

### What is wear & tear?

Wear and tear is the expected deterioration or performance of a part due to the vehicle's age or mileage. If a part fails due to the mileage or running of the car, it's typically regarded as failure due to wear and tear.

### Is cover for wear & tear included?

We make every effort to ensure your vehicle drives out of the

showroom in exceptional condition. However, your warranty does not cover items that have failed due to expected deterioration over a reasonable period of time or mileage travelled.

### Are consumables covered?

Your warranty will cover consumables on failed parts that are covered under your agreement. If a covered part fails that needs 'topping up' after repair with fluid, it's covered under your warranty.

**Gold** will cover the cost of repairing or replacing the systems of your vehicle (shown below) that have failed as a result of a sudden or unexpected mechanical or electrical fault.



#### Braking system

Brake master cylinder, calipers, wheel cylinders, brake bias and restriction valve, vacuum servo, brake vacuum pump, ABS wheel sensors, ABS pump and ABS module.



#### Clutch

Clutch, master cylinder, slave cylinder and clutch fork. (Please remember that any part of the clutch that needs replacing due to wear and tear is not covered.)



#### Cooling system

Radiator, oil cooler, heater matrix, thermostat, thermostat housing, water pump, viscous fan coupling, radiator cooling fan and engine-temperature sensor.



#### Electrical system

Alternator, starter motor, ignition coil, relays, electronic ignition module and distributor, cooling-fan motor, temperature sensors, oil-pressure sensors, fuel-tank sender unit, electric-window motors and switches, central-locking systems (not including wiring), wiper motors and switches, washer motor and pumps, headlight motors, multi-switches, instruments, brake-light switch, reversing-light switch, clutch switch, heater-fan resistor, heater-blower motor, horn, ECUs and airbag system (not including wiring).



#### Engine management

Knock sensor, MAP sensor, airflow meter and sensor, camshaft sensor, crankshaft sensor, oxygen sensor and TDC sensor.



#### Engine

Cylinder block, cylinder head, cylinder-head gasket, cylinder bores, oil pump, crankshaft, crankshaft bearings, connecting rods, big-end bearings, small-end bearings, gudgeon pins, pistons, piston rings, camshaft and camshaft followers, camshaft bearings, rocker assembly, push rods, hydraulic lifters, inlet and exhaust valves, valve springs, valve guides, inlet and exhaust manifolds, timing gears, timing chains, timing belts, tensioners, flywheel, auto-drive plate and starter ring gear. (Please note that oil seals are not covered.)



#### Final drive

Differential assembly, driveshafts including CV joints, prop shafts, universal joints and couplings, driveshaft bearings, wheel bearings and hubs.



#### Fuel system

Injectors, fuel pumps, fuel pressure regulator, auxiliary air valve, idle-speed control valve, stepper motor, EGR valve and throttle body.



#### Steering

Steering rack and pinion, steering box, steering column, power-steering motor and power-steering pump.



#### Suspension

Coil springs, ball joints (not including any on anti-roll bar links), shock absorbers, air springs, suspension compressor and pump



#### Transmission

All parts within the transmission casings and transfer box. Not including seals and gaskets.



**UK Rescue & Recovery**  
available. Ask for details!

### Your Cover Benefits

- ✓ FOC 6 months Gold cover
- ✓ Comprehensive £500 individual warranty claim limit
- ✓ 1,000 miles per month mileage limit
- ✓ Make claims up to PP4V
- ✓ INCLUDES 3 Months Breakdown

**Platinum** will cover the cost of repairing or replacing the systems of your vehicle (shown below) that have failed as a result of a sudden or unexpected mechanical or electrical fault.



#### **Braking system**

All parts are covered apart from brake discs, pads, shoes, drums, hoses, cables and pipes.



#### **Catalytic converters and casings**

These will be replaced if the damage was caused as a result of any covered part failing.



#### **Clutch**

All parts are covered apart from hoses, cables, pipes and any part which is replaced due to wear and tear.



#### **Electrical system**

All parts are covered apart from fuses, batteries, aerials, Bluetooth module, satellite navigation systems and in-car entertainment equipment, heated screens, bulbs and lighting units (including the lens).



#### **Engine**

All parts are covered apart from auxiliary belts, ignition (HT) leads, spark plugs, oil seals, hoses, cables, pipes, filters, engine mountings and the exhaust system.



#### **Engine cooling system**

All parts are covered apart from hoses, cables, pipes, and any damage caused by corrosion, impact or freezing.



#### **Final drive**

All parts are covered apart from seals, gaskets, boots, wheels and tyres.



#### **Fuel system**

All parts are covered apart from turbocharger-system parts, hoses, cables, pipes, filters and any damage caused by using contaminated fuel or the wrong fuel.



#### **Heating and factory-fitted air-conditioning system**

All parts are covered apart from cables, hoses, pipes, unions, seals, filters, belts and vents.



#### **Steering system**

All parts are covered apart from boots, hoses, pipes and unions.



#### **Suspension**

All parts are covered apart from hoses, pipes and refilling any unit.



#### **Transmission**

All parts are covered apart from seals, gaskets, gear-change linkage, cables and gearbox mountings.



### **Your Extra Cover Benefits**

- ✓ Upgrade to **12 months cover**
- ✓ **£2,000** individual warranty claim limit
- ✓ 1,000 miles per month mileage limit
- ✓ Make claims **up to PP4V**
- ✓ **Turbo Included**
- ✓ **INCLUDES 12 Months Breakdown**

# Your Options



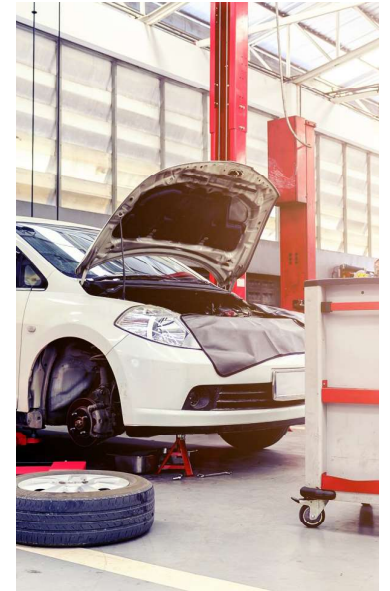
## Gold

Your essential Gold warranty cover:

- ✓ **6 months FOC Cover**
- ✓ **£500** individual claim limit
- ✓ **1,000** miles per month limit
- ✓ **PP4V** total claim limit.
- ✓ 3 Months Breakdown Cover included.

**6 Months Gold Cover**

**Free of Charge**



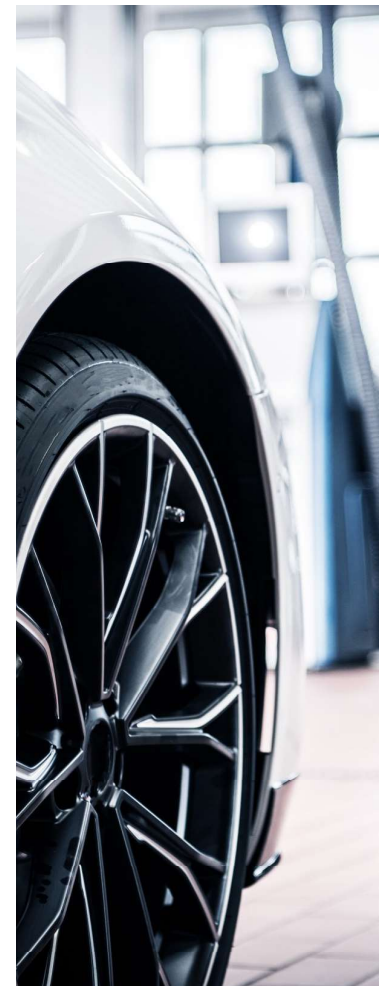
## Platinum Upgrade

Upgrade to comprehensive Platinum warranty protection:

- ✓ Extend your cover to **12 months**
- ✓ **More parts covered** over inclusive warranty;
- ✓ Comprehensive **£2,000** individual warranty claim limit
- ✓ 1,000 miles per month mileage limit
- ✓ Make claims **up to PP4V**
- ✓ **Turbo** cover included
- ✓ **12 Months Breakdown Cover Included**

**12 Months Platinum Cover**

**£499**



Ask about **GenAssist UK**  
rescue and recovery for  
complete peace of mind!

**GenAssist**

*Genuine Assistance where & when you need it.*

24/7 ASSISTANCE ON 0808 144 1755



## VEHICLE-BASED COVER

Whoever drives your car will receive the full level of assistance during a vehicle breakdown.

So, if a family member borrows the car and they get a flat tyre, **they're covered!**



## DOORSTEP ASSISTANCE

You're at home and can't start your car on a cold winter morning? Don't worry! **We aim to be with you within 1 hour** to keep your day moving.



## RAPID UK COVERAGE

Wherever and whenever you need assistance, our average response time to a breakdown is only 40 minutes.



## NATIONWIDE RECOVERY

If we can't get your vehicle started, **GenAssist will take you and your vehicle to a UK destination of your choice**, such as your home or a local garage!

**Ask For  
Prices!**

- ✓ DOORSTEP ASSISTANCE
- ✓ BREAKDOWN ASSISTANCE
- ✓ NATIONWIDE RECOVERY

Terms and conditions apply

✓ **Carrying passengers?**  
We can transport an additional 6 people while recovering your vehicle!

✓ **Towing a caravan, trailer or horse box?**  
If your vehicle has broken down, we'll recover it!

# GenAssist

*Genuine Assistance where & when you need it.*

For UK assistance please call:  
**0808 144 1755**

## YOUR COVER BENEFITS



### DOORSTEP ASSISTANCE

Help when your vehicle has broken down at home, or within a 1/4 mile of it. If we can't arrange a prompt repair, we will take you and your vehicle to the nearest garage, your home or another local destination.



### BREAKDOWN ASSISTANCE

Help when your vehicle has broken down more than a 1/4 mile from your home. If your vehicle cannot be fixed at the roadside, we will take you and your vehicle to the nearest garage, your home, or to an alternative local destination.



### NATIONWIDE RECOVERY

If we can't arrange a prompt repair at the roadside or outside your home, we will transport you, your vehicle, and up to 6 passengers to your home, a garage or to any mainland UK destination of your choice.

## TERMS & CONDITIONS OF SERVICE

- 1) GenAssist cover applies to the vehicle registered.
- 2) Cover applies in the UK only.
- 3) GENASSIST is available for cover on vehicles up to 3500kg gross vehicle weight.
- 4) GENASSIST is designed as an emergency breakdown facility, any temporary repairs carried out by the operator to mobilise the vehicle must be followed up as soon as practicable with a permanent repair.
- 5) GENASSIST does NOT cover attendance after an accident or following a breakdown which is the result of fire, theft, or act of vandalism.
- 6) GENASSIST does NOT cover ferry and toll fees, taxi fees, vehicle storage charges, any charges made to return the vehicle to the highway, vehicles immobilised by snow, flood or water, and the cost of

replacement parts, fuel, oil, keys, etc.

- 7) GENASSIST will NOT provide service for breakdowns that occurred before agreement start date.
- 8) GENASSIST will NOT provide service where the vehicle does not have a valid MOT or a current road fund licence.
- 9) GENASSIST will NOT provide assistance where the breakdown has been caused by anything that is being towed by the registered vehicle (including trailer, caravan, horse box).
- 10) GENASSIST will NOT attend a vehicle that is still mobile and is safe and legal to drive.
- 11) GENASSIST will NOT provide assistance for the registered vehicle if it is unattended.
- 12) GENASSIST will NOT provide unaccompanied recovery for the registered vehicle.